SYNACK OPERATIONS

THE TEAM THAT TAKES PENTESTING TO THE NEXT LEVEL

PENTESTING CAN BE COMPLEX. DON'T DO IT ALONE.

Nothing gets more secure over time, only less. More time lets adversaries find security vulnerabilities that are harder to find. If not addressed, this leads to potential security risks. Pentesting cuts that risk by simulating attacks—safely—on real targets, reporting results, and reporting how to fix any vulnerabilities found.

Each pen test gives the best results when carefully planned, staged and executed. Synack's tests go further, with top global talent with access to offensive hacking intelligence from Synack's platform.

Synack Operations unites Synack's researchers, its platform, and its customers with attentive service and deep subject matter expertise. Led by a Customer Success Manager, Synack customers have a single point of contact to help them achieve their security testing goals.

SYNACK PENTEST PROCESS

PRE-TEST

- Understand Testing Goals
- Clearly define what can be tested, and rules for testing

1

TESTING

- Rigorous testing with Guardrails
- Start with a recon scan, then security testing begins
- Synack triages all results, to ensure quality

2

POST-TEST

- Gain insight and see trends from the testing data
- Close vulns, provide reports and improve processes

3

VULNERABILITY OPERATIONS

Synack's beating heart is affectionately known as "Vuln Ops" — the first responders to reports about potential vulnerabilities from our customers. Working around the clock, they focus the energetic work of the worldwide SRT into a refined, professional product. They have seen tens of thousands of vulnerabilities — more than any corporate employee would ever see.

Here's what they do for each report before it gets to a customer. This process leads to our >95% Signal:Noise ratio for vulnerabilities delivered from Synack to its customers.

TRIAGE REPORTS

Synack's operations team ensures what customers see is accurate, ethically sourced, and important.

ASSIST RESEARCHERS

They also help the Synack Red Team perform, improve, and maintain Synack standards.

SAMPLE TASKS HANDLED BY SYNACK OPERATIONS

- Pay fairly
- Work at hacker speed
- Confirm reports are exploitable
- Encourage personal growth
- Field hacker inquiries
- Encourage activity
- Be ethical in all dealings

With Synack, customers get the best community of ethical hackers backed with technology for pentesting that scales. Behind it all is the Synack team of dedicated professionals committed to successfully finding vulnerabilities that matter.